

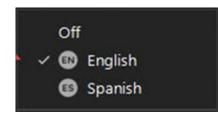
#### Función de Interpretación Simultanea en Zoom

Desde su pantalla por computadora en la barra de herramientas, hacer clic en el icono de Interpretación/que se ve como un **mundo**, un menú aparecerá, selecciona el lenguaje en que quiere escuchar.

#### Haga clic en este icono



Seleccione el idioma que desea escuchar

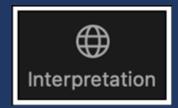


Desde su teléfono celular, haga clic en más opciones y seleccione interpretación y elegir el lenguaje que le gustaría escuchar

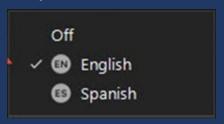
#### Simultaneous Interpretation in Zoom

From your computer's Zoom toolbar, click on the Interpretation icon (globe icon). Select your desired language in the pop-up menu. Your desired language is the language you want to hear during the presentation.

Click this icon



Select the language you want to hear



From your cellphone, click the "more options" and select interpretation to select your desired language.



#### Today's Learning Objectives

• Identify <u>ideas or frameworks</u> that explain the concept of resilience.

• Identify <u>practices</u> that can strengthen resilience.

## DOUBLE LISTENING

FOR YOU AND THE PEOPLE YOU SERVE





These Ideas will help me.

These practices will help me.

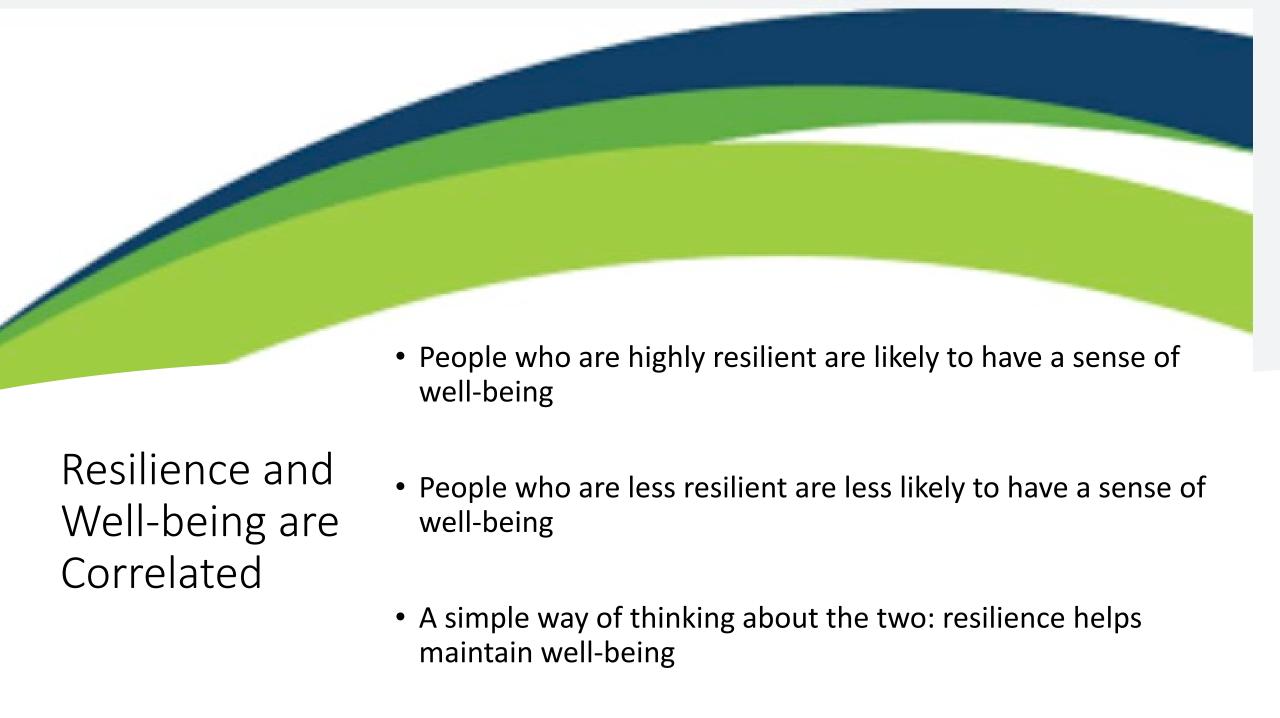


These Ideas will help me help others.

These practices will help me help others.

 Mental health is a state of well-being in which an individual realizes his or her own abilities, can cope with the normal stresses of life, can work productively and is able to make a contribution to his or her community.

WHO 2014



Many Ways We Think About Resilience

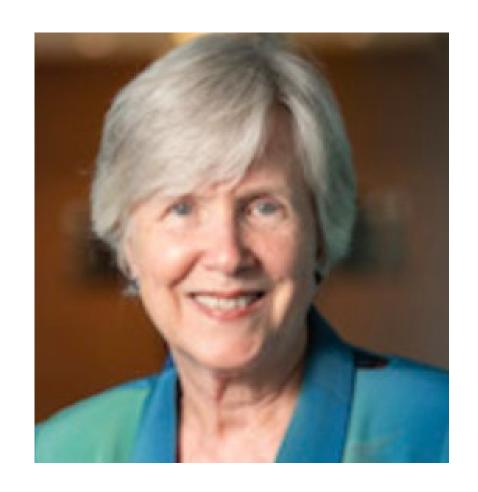
#### Ann Masten, Psychologist

The capacity of a system to adapt successfully despite threats to its persistence, function or development. The concept can be applied to both living and nonliving systems, i.e. people, a forest or an economy.

All people have the capacity for resilience.

Resilient people do not possess unique qualities: Rather, they have kept or gotten important resources that protect them.

Protect them from what?



#### Trauma Examples

**Historical and Structural Traumas** Racism Homophobia Transphobia Political and economic trauma Collective Xenophobia Abuse of Power and Control Trauma Ableism Sexism Sexual Harassment Bullying Interpersonal **Unconscious Bias Gun Violence** Trauma Domestic Violence Micro-aggressions Sexual Violence War and combat Individual Trauma **Human Trafficking** Community Violence **Domestic Terrorism** Social and Behavioral Determinants of Health Adverse Childhood Experiences - ACES

Many people experience multiple losses, some of which may be experienced as traumatic. Losses are a form of threat. Losses may include:

- sense of physical or psychological wholeness (e.g., with serious bodily harm);
- significant persons, roles, and relationships;
- head of family or community leader;
- intact family unit, homes, or communities;
- way of life and economic livelihood;
- future potential (e.g., with the loss of children);
- hopes and dreams for all that might have been;
- shattered assumptions in core worldview (e.g. loss of security, predictability, or trust).

Here are four items from a scale that is used to measure resilience.

- I am able to adapt when change occurs.
- I tend to bounce back after illness, injury, or other hardship.

\*\*\*

- Having to cope with stress can make me stronger.
- I believe I can meet my goals even if there are obstacles.

## Common ideas: Master Narrative Structures

- Strong in the broken places: "What doesn't kill you makes you stronger."
- I can take even the worst experiences and make something positive out of them.
- Everything happens for a reason.
- God will never give you more than you can handle.



Are these ideas useful?

 Do these ideas give people hope and inspiration?

 Do they impose the idea you have to "prove" you have come out stronger from your suffering?



The Rugged Individual Makes It On Their Own

If you try hard enough, you can succeed at anything.



#### Professor Manuel Pastor





- Healthy people and communities will unfold once the "soil" is healthy.
- These are just some of the resources that we will need.
- Healthy soil will require that policies that are harmful will be dismantled.



#### Michael Ungar, Social Worker

"In the context of exposure to significant adversity, resilience is both the capacity of individuals to navigate their way to the psychological, social, cultural and physical resources that sustain their well-being, and their capacity individually and collectively to negotiate for these resources to be provided in culturally meaningful ways."

#### Michael Ungar

This social ecological understanding of resilience directs our attention to those who control the resources that facilitate positive development in contexts of adversity.

accessible education
decent healthcare
clean water
access to nutritious food

Any of us can contribute to helping with navigation to essential resources.



# Ungar's R2 Model both/and

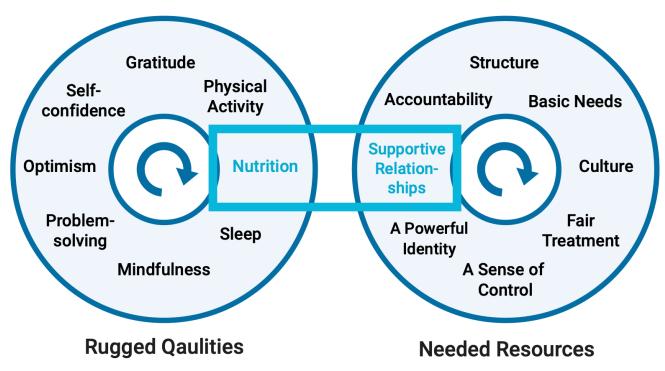
Building resilience by strengthening two types of factors:

- The rugged qualities that reside within all of us, and
- The resources that support us.

Both aspects of resilience are needed to experience positive outcomes despite stress and adversity.



Figure 2: Interactions between Rugged and Resourced Factors/Process



The factors/processes associated with resilience interact such that every rugged feature of an individual depends on many resources to facilitate its growth, just as every resource has the potential to stimulate development of individual qualities needed to cope with atypical stressors.

#### Michael Ungar

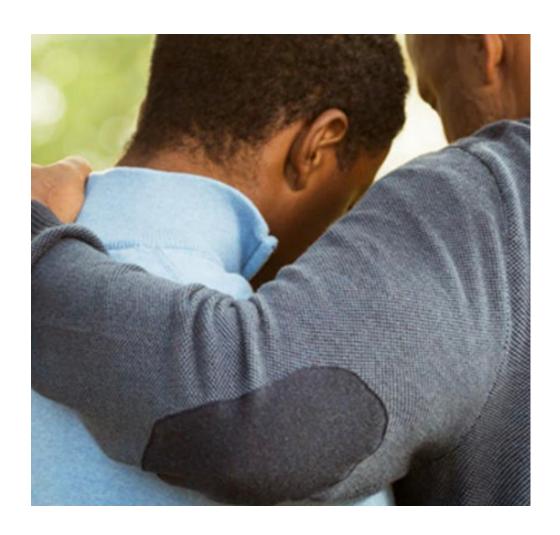
"The science of resilience is clear: The social, political and natural environments in which we live are far more important to our health, fitness, finances and time management than our individual thoughts, feelings or behaviors. ...

"Change your world first by finding the relationships that nurture you, the opportunities to use your talents and the places where you experience community and governmental support and social justice. Once you have these, your world will help you succeed far more than you could ever hep yourself. "



#### Who Makes It

- In studies of high-risk groups, who have experienced multiple threats, about 70-75% end up doing well
- In youth who experience multiple and persistent risks, still about 50% overcome adversity



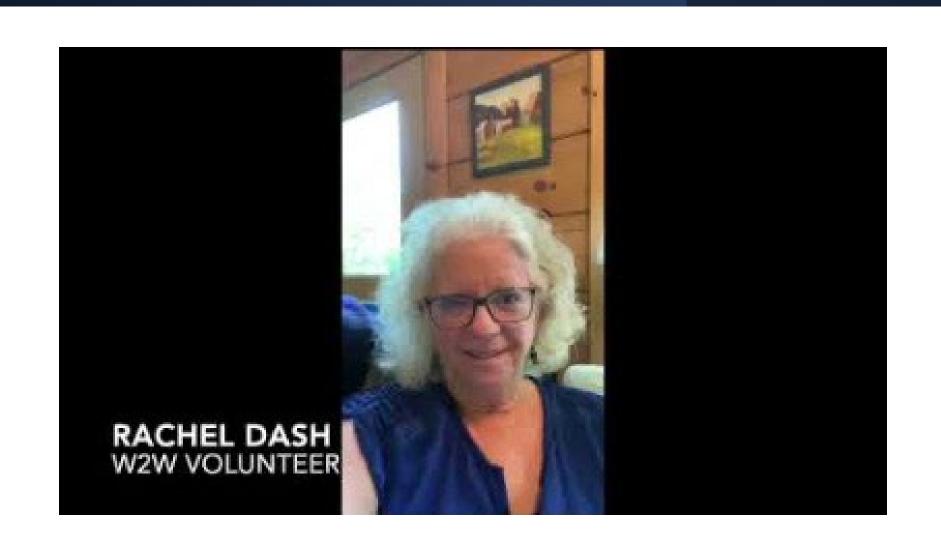
## Turn Around Relationships

Adults who reflect back on their childhoods report that one single adult can make all the difference.

#### These people help youth see

- They are to not blame for the adversity in their lives
- 2. Adversity need not be permanent
- 3. Setbacks need not be pervasive

#### Rachel Dash Anecdote



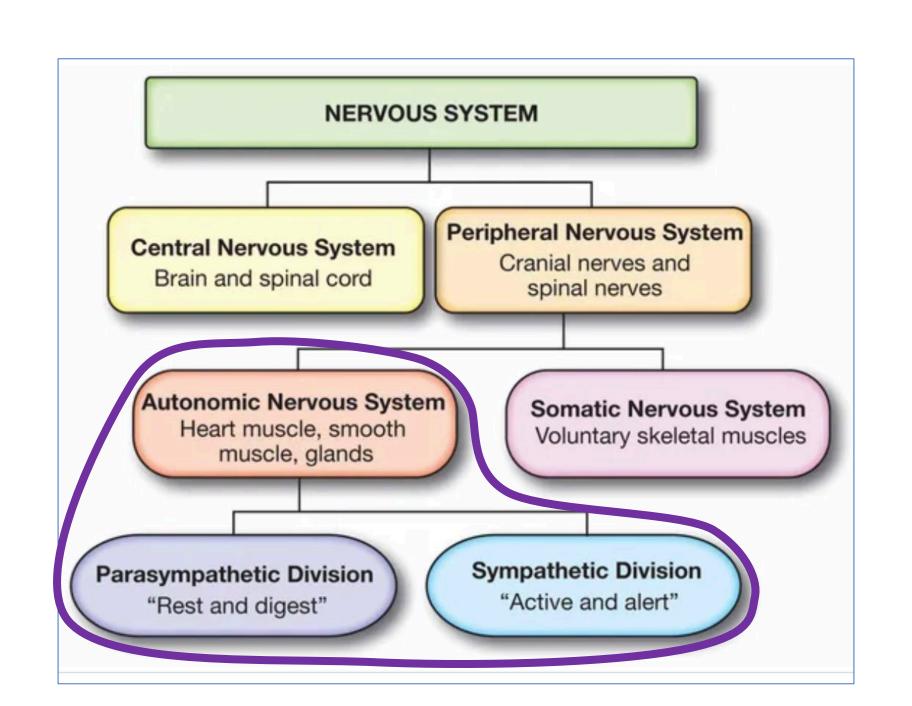
# Processes We Can Control Ourselves

This won't change the systems of oppression, but it will provide moments of calm that can help us with the adversities we face and allow us to help others achieve moments of calm.



### Resilience of the body

- Our bodies have a lot of useful information for us.
- The body's comfortable state is balanced between alert and relaxed.
- Most of us have learned not to pay close attention to our body's signals.
- We can teach ourselves and others to use moments of relative safety to come into balance.





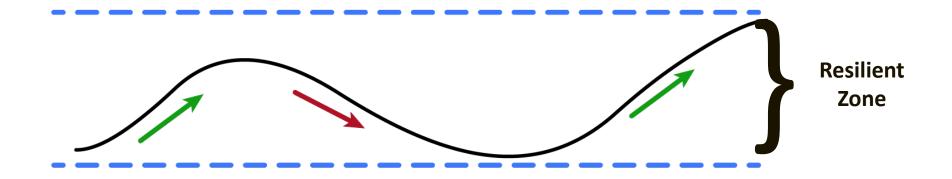
**IMBALANCE FROM STRESS** 



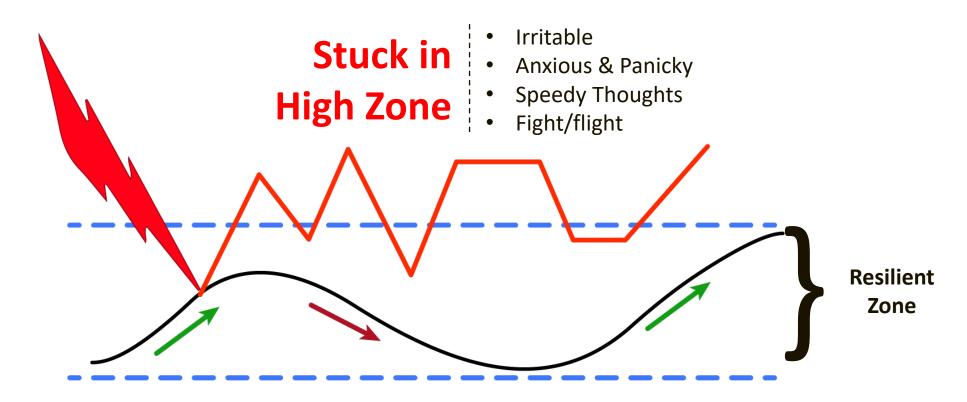
**PNS** 

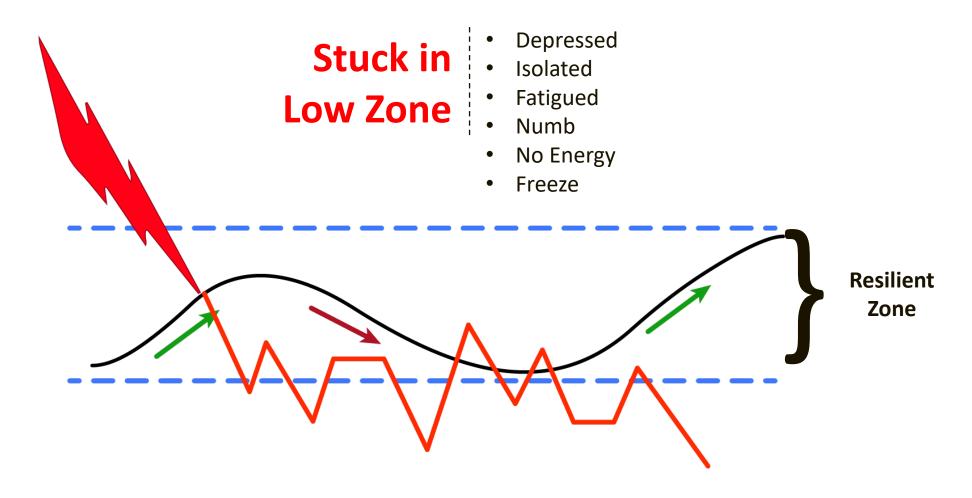
EVERY SYSTEM IN THE BODY/MIND WORKS BETTER WHEN THE TWO SYSTEMS ARE IN BALANCE.

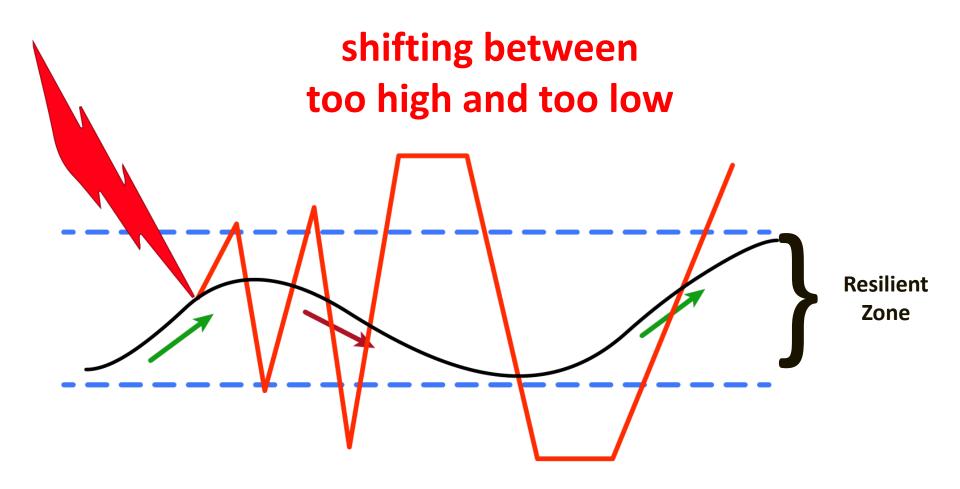




**Feel Grounded** 







#### **Resource List**

- Breathing
- Butterfly hug
- Call someone
- Music
- Nature, running water
- Healthy comfort food
- Prayer



#### **Resource List**

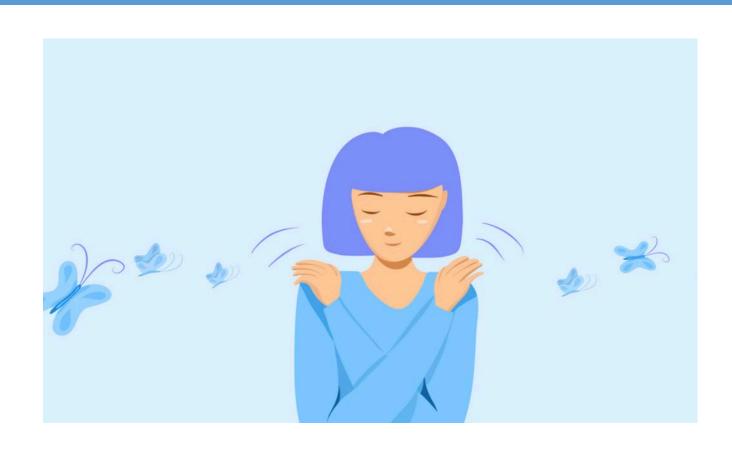
- Breathing
- Kicking a ball
- Exercise
- Music
- Healthy comfort food
- Call someone
- Prayer



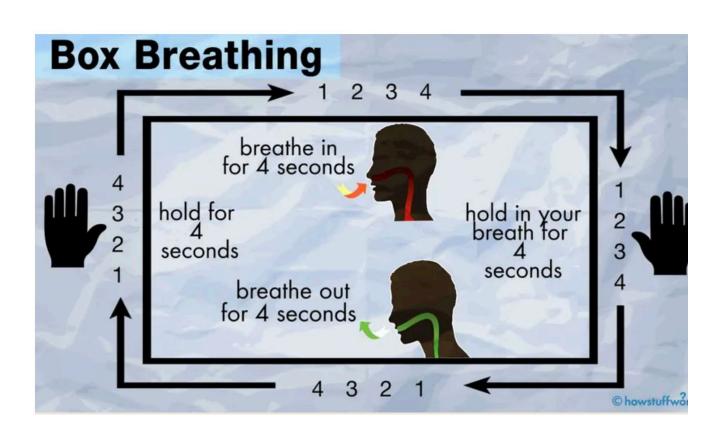
#### **Resource List**

- Breathing
- Meditate
- Call someone
- Yoga
- Nature
- Cook
- Nap

#### The Butterfly Hug



## Breath Control Methods: "The brain listens to the lungs." "Managing our breath help us manage our minds."



- Slow breathing: 6-10 breaths per minute is ideal
- Equal inhalation and exhalation
- One example is box breathing

#### Squeeze and Relax Muscles

- (1) TAKE A FEW DEEP BREATHS TO RELAX.
- 2 BREATHE IN. TENSE THE MUSCLES OF YOUR FEET.
- 3 BREATHE OUT RELEASE THE TENSION IN YOUR FEET.
- BREATHE IN. TENSE YOUR CALF MUSCLES.
- (5) BREATHE OUT. RELEASE THE TENSION IN YOUR CALVES.



Source: @journey\_to\_wellness\_



**PNS** 

EVERY SYSTEM IN THE BODY/MIND WORKS BETTER WHEN THE TWO SYSTEMS ARE IN BALANCE.

Three
Neurotransmitters
and a Hormone
help with wellbeing

#### Serotonin

Dopamine

Endorphins

Oxytocin

Using Endorphins to Enhance Well-Being

Endorphins act to increase feelings of pleasure and wellbeing and also to reduce pain and discomfort.

## Benefits of Endorphins

Reduces depression

Reduces anxiety

Improves self-esteem

Modulates appetite

Enhances immune response

Reduces pain

#### Activities that Boost Endorphins\*

- Eat dark chocolate
- Exercise
- Listening to music
- Create art
- Dance
- Laughing
- Firm and pleasant touch
- Mindfulness

<sup>\*</sup>I am sure there are other activities; this is not an exhaustive or complete list.

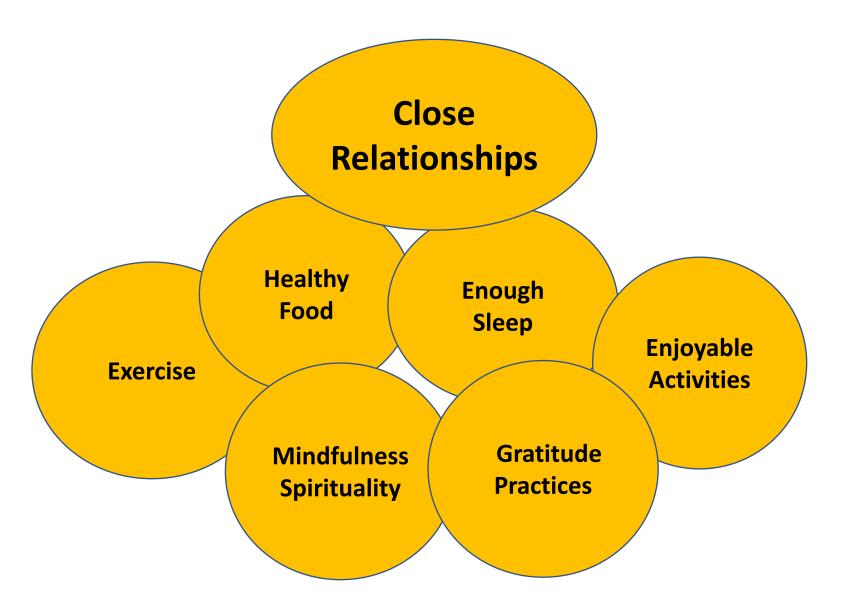


### Taking a Wider Lens



WHAT
FACTORS
CONTRIBUTE
MOST TO
WELL-BEING?

Close relationships, more than money or fame, are what keep people happy throughout their lives



**SELF-CARE SUGGESTIONS** 









Many Cultures Have Rituals to Honor and Call Upon Ancestors

### Resilience and Nature

Research shows that exposure to nature (green spaces, gardens, indoor plants) and blue spaces (sky, water) all buffer emotional distress and are associated with more resilient individuals and communities



#### VICARIOUS RESILIENCE

- The inspiration and strength that comes from noticing other people's capacity to withstand hardship or their way of just putting one foot in front of the other.
- "Drafting" on another's resilience



## Your Work Environments

# Where Does Stress Arise?

#### SITUATIONS PRODUCE REACTIONS

**THOUGHTS** 

**FEELINGS** 

**BODY SYMPTOMS** 



Reactions are inevitable in stressful work environments

### Free App: *How We Feel*Learn to Use the Correct Word for Your feelings



This Apple award-winning app was designed to help people label 144 emotions with precise "feeling words" and learn over 30 evidence-based strategies to manage emotions effectively.





**APPRECIATION** 



#### Fostering a Culture of Appreciation at Work

Appreciation works best when it is the norm of the working group and everyone participates in genuinely communicating acknowledgment that recognizes an act well-done.

Appreciation is not the same as praise.

- \*Praise is one person's evaluation of another person's work.
- \*Appreciation entails expressing how the speaker was impacted by the other person's work.

#### Ways to Express Appreciation

An appreciation expresses that you value, respect, and admire something the other person did.

- \*Be specific about what it was
- \*Explain why it stood out for you,
- \* Say why it had merit,
- \*Express what its impact was on you

#### When Words Don't Convey Appreciation

Not everyone registers appreciation in the same way.

While words of affirmation are the most common way of expressing and taking in appreciation, for some people spoken words don't communicate appreciation.

An action means more: counts as appreciation. You can:

- \*Write a note.
- \*Send a photo of a beautiful spot in nature with "thank you!"
- \*Bring in a coffee the way they like it.

SELF-CARE
BUILDS AND
STRENGTHENS
RESILIENCE



#### Self-care is:

Anything that makes us feel better

**Strengthens resilience** 

## WHAT SELF-CARE IS NOT

## IT IS NOT SELFISH

IT DOES NOT
TAKE A LOT OF
TIME

#### Grounding Techniques

- Observe the room using your senses (e.g. objects, sounds, colors, smells, temperature)
- Use counting or other tools for distraction
- Ask yourself, what is the month? What is the date? What is the year? How old am I?
- Use somatosensory techniques, such as toe-wiggling, gripping a table, clenching fists, planting feet on the ground
- Use breathing techniques
- Get a drink of water
- Change the environment by moving into a different room

## What is Self-Compassion?

Being kind to yourself in the presence of your own suffering.

Self-compassion is like being your own best friend.

"What am I experiencing? What do I need to feel better?"

## Research on self-compassion shows:

- Reduces depression, anxiety and shame
- Increases happiness and life satisfaction
- Reduces social comparison
- Associated with healthier body image and less disordered eating
- Reduces caregiver burnout
- Associated with better physical health and immune function
- Associated with better sleep quality



REASONABLE
HOPE
SUPPORTS
RESILIENCE



Hope

Rainbow hope looks to the future

Reasonable hope is about making sense of the present now



#### REASONABLE HOPE

Is something we do, preferably with others

Believe the small is not trivial

...Actions have ripple effects outward



## How It Might Continue By Rosemerry Wahtola Trommer

Wherever we go, the chance for joy, whole orchards of amazement—

one more reason to always travel with our pockets full of exclamation marks,

so we might scatter them for others like apple seeds



Strengthening Resilience:
Activating Sources that Restore
Balance from Stress





internacional)

**Strengthening Resilience: Activating Sources that Restore Balance from Stress**